



Hi All,

This is another in a series of responses coming from the recent Member Survey. One observation that was mentioned by a majority of respondents, was about overcrowding due to non-Members (notably short-term renters in the Cabin neighborhoods) who don't know or respect the rules of the Club like Members do.

Management has had several meetings on this topic, and we would like to announce the following decisions that we made to continue to protect our Club as PRIVATE and exclusive.

**Beginning today, March 5, 2020, we will no longer grant Club access to short term renters.**

The one exception will be short term rentals in the Promontory-run Home Services program **where the renter is a Member or sponsored by a Member**. No advertising of any kind will be allowed by Cabin, Villa or Trapper owners in this Home Services rental program.

As was represented in the sales process, **owners** of Cabins, Villas and Trappers may continue to rent their properties on a short-term basis. The change we are making is to eliminate access to these non-Member or non-Member sponsored renters from Club access. ([See modified Rules & Regulations](#)). ([See modified Club Access Matrix](#)). Rental guests will still have access to Conservancy amenities including hiking trails, Saddleback Lake & amphitheater, tubing hill, Mountain Garden Pond & soccer field, bocce ball park, and dog park.

So, going forward the only un-accompanied guests at our club will be:

**Extended Family Members:**

- [Must be listed with photo on Primary Member's Membership Plan](#)
- Allowed no more than 7 consecutive days per 90-day period.
- [Must pay Extended Family daily use charges.](#)

**Guests of Full Members only**

*(Social Members may not sponsor un-accompanied guests)*

- Each Full Membership is allowed to sponsor guests for 7 nights per calendar year.
- [Must pay Guest daily use charges.](#)

**Promontory-managed Home Services renter (limited)**

- Must be a Member or Member-sponsored.
- May not advertise externally.
- Renters will be individually identified at check in with renters guest use form.
- Discovery guests hosted by a Promontory Sales Executive.

If you have been using 3rd party services to rent your cabin property, we would love to discuss welcoming you into the Promontory framework. In order to provide Member-quality units in this program, there are guidelines and a 'vetting' process that needs to take place in order for a Cabin/ Villa/Trapper to be entered into the Promontory Home Services Rental Program. [The guidelines are attached.](#)

The Promontory Home Services rental program is managed by Kenny Balvin at [kbalvin@promontoryclub.com](mailto:kbalvin@promontoryclub.com) and operated by Ryan Walker at [rwalker@promontoryclub.com](mailto:rwalker@promontoryclub.com). They can be reached at 435-333-4220. Please contact them if you would like to have your home evaluated. Please note that our objective is to strategically limit the number of properties in the program such that we only have as many as we need to address the Member's rental needs.

If you have been renting your property and have current reservations on the books past the March 5th deadline where you have represented Promontory Club access, please contact Val Hardcastle at [vhardcastle@promontoryclub.com](mailto:vhardcastle@promontoryclub.com) or 435-333-4219 to create a transition plan.

Thank you for providing valuable feedback on this topic. We look forward to implementing these new restrictions in advance of what should be another busy summer for our Members at Promontory!

Best,



Robin Milne  
General Manager  
Promontory Club